



## **New: Reimbursement for Evaluation and Management Office Visits with Behavioral Health Diagnoses**

The UniCare State Indemnity Plan has changed its previous policy regarding coverage for office visits submitted with behavioral health diagnoses.

**Effective July 1, 2016, for primary care providers only, UniCare began providing reimbursement for Evaluation and Management office visits with accompanying behavioral health diagnoses for our members.** This benefit change is designed to give UniCare members more treatment options when seeking help with behavioral health issues.

We are aware that primary care settings are often the first line of identification for behavioral health issues, especially for depression. As a primary care provider, you are likely already aware of the large number of patients who present with both physical and behavioral health disorders.

The UniCare State Indemnity Plan is working closely with Beacon Health Options, the administrator of behavioral health benefits for the plan, to help our members receive appropriate treatment and services, and to help you and other primary care providers manage treatment for behavioral health.

### **Beacon services for providers**

To assist primary care providers in managing their patients, Beacon offers the following services:

- **PCP Decision Support Line** – Provides rapid access to Beacon’s psychiatrists to ask questions about appropriate medications and dosages, and other treatment-related questions. Call 866-647-2343 and you will receive a call back from a Beacon psychiatrist within 24 hours.
- **Online PCP Toolkit** – Available on Beacon’s website, [www.beaconhealthoptions.com](http://www.beaconhealthoptions.com), the PCP toolkit provides information such as helpful screening tools and guidelines on how to diagnose and treat illnesses such as depression, anxiety, ADHD, and more.
- **Referral Assistance** – Beacon can help your patients find behavioral health providers and access treatment. You are welcome to call Beacon on your patients’ behalf, or encourage your patients to call our member services team at 855-750-8980.
- **Case Management** – For members with more complex needs, Beacon offers telephonic case management services provided by licensed behavioral health clinicians to assist members in accessing appropriate treatment and supports.
- **Massachusetts Child Psychiatry Access Project ([www.mcpap.com](http://www.mcpap.com))** – This organization provides free psychiatric consults to PCPs and can help facilitate referrals to ongoing treatment.

For more information, please call Beacon at 855-750-8980 or UniCare at 800-442-9300.