






# DESIGN PREVIEW

Updated By **Kerry\_j\_all(promoted)**  
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Design Name **COMMONWEALTH\_004**

Description **CC000UPAS2 - Commonwealth Community Choice**

### Card Front

 <b>UniCare State Indemnity Plan</b> 		<p><b>This card intentionally left blank</b></p>	X198590896200001 
<b>JOHN Q. MEMBER</b> <b>Member ID: &lt;HCID&gt;</b>	<b>833-663-4176</b> <b>unicarestatplan.com</b>		
<b>Plan</b> <b>Community Choice</b> <b>Group</b> <GROUP_SUBGROUP>	Office visits (primary care): -Centered care providers    \$15 -Other providers                \$20 Office visit (specialist) \$30/\$60/\$75 Emergency room                \$100 Urgent care                        \$20 OT/PT/Chiro                      \$15 LiveHealth Online (telehealth) \$15		
Coverage while traveling: <a href="http://unicarestatplan.com">unicarestatplan.com</a> > <b>Members</b> > <i>Look for health care providers (under Quick Links)</i>			

### Card Back

<p><b>This card intentionally left blank</b></p>	Medical and behavioral health benefits are administered by UniCare. Submit claims to UniCare, P.O. Box 9016, Andover, MA 01810-0916.													
	<table border="0"> <tr> <td><b>Member Services</b></td> <td style="text-align: right;"><b>833-663-4176 (TTY: 711)</b></td> </tr> <tr> <td><b>Preapprovals for Medical and Behavioral Health Services</b></td> <td style="text-align: right;"><b>800-442-9300 (TTY: 711)</b></td> </tr> <tr> <td><b>Provider Services</b></td> <td style="text-align: right;"><b>800-442-9300</b></td> </tr> <tr> <td><b>Prescription Drugs Benefits</b></td> <td style="text-align: right;"><b>855-283-7679</b></td> </tr> <tr> <td>Administered by Express Scripts</td> <td></td> </tr> <tr> <td><b>24/7 NurseLine</b></td> <td style="text-align: right;"><b>800-424-8814</b></td> </tr> <tr> <td><b>LiveHealth Online</b></td> <td style="text-align: right;"><b>livehealthonline.com</b></td> </tr> </table>	<b>Member Services</b>	<b>833-663-4176 (TTY: 711)</b>	<b>Preapprovals for Medical and Behavioral Health Services</b>	<b>800-442-9300 (TTY: 711)</b>	<b>Provider Services</b>	<b>800-442-9300</b>	<b>Prescription Drugs Benefits</b>	<b>855-283-7679</b>	Administered by Express Scripts		<b>24/7 NurseLine</b>	<b>800-424-8814</b>	<b>LiveHealth Online</b>
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<p><b>Use Community Choice hospitals for maximum benefits.</b>          Possession of this card does not guarantee eligibility for benefits.      Payor # 80314</p>														
  extended PPO  complementary <small>&lt;ISSDATE&gt;</small>														



1-99900000



<SUBNAME>  
DEPEND\_FORMAT\_ADDR1  
DEPEND\_FORMAT\_ADDR2  
DEPEND\_FORMAT\_ADDR3  
DEPEND\_FORMAT\_ADDR4

<CASE\_NBR>

<GRP\_NBR>

CB000UPAS2

**Thank you for being a UniCare State Indemnity Plan member. Here is your new ID card. Please note the following information:**

If your dependents have the same health plan option as you, their ID cards are included in this mailing. If they are covered under a different plan option, their cards will be mailed separately. If you do not receive ID cards for all of your covered dependents, call UniCare Member Services at **877-633-6396** (toll free).

Register on our new Mobile Health app to get an electronic copy of your ID card. Learn more at [unicarestateplan.com](http://unicarestateplan.com).

**You can visit any Massachusetts primary care provider or specialist for the copays listed below.**

**Medical Office Visit Copays:**

**Primary care providers:**

- **Patient-Centered Primary Care providers in Massachusetts:** \$15 copay  
(These are providers who participate in UniCare's Patient-Centered Primary Care program. To locate a Patient-Centered Primary Care provider, go to the *Members* page at [unicarestateplan.com](http://unicarestateplan.com) and choose the *Find a doctor* button.)
- **All other primary care providers:** \$20 copay

**Specialists:**

- In Massachusetts only: Tier 1: \$30 copay; Tier 2: \$60 copay; Tier 3: \$75 copay†
- Outside Massachusetts: \$60 copay
- Specialists who are not tiered: \$60 copay

† To find a Massachusetts specialist's tier, go to the *Members* page at [unicarestateplan.com](http://unicarestateplan.com) and choose the *Find a doctor* button.

You must notify the Plan when you are admitted to the hospital and before you receive certain services. See your member handbook for details.

**Important!** Use Community Choice hospitals for hospital care, unless it's an emergency. When you use Community Choice hospitals, you get 100% coverage (after the copay and deductible). You'll find the hospital listing on the *Members* page at [unicarestateplan.com](http://unicarestateplan.com), under *Quick Links*.

When you use a non-Community Choice hospital, you pay higher copays. You also get 80% coverage (after the copay and deductible). This means you pay 20% coinsurance, up to an out-of-pocket limit of \$5,000 per person. In an emergency, you get maximum benefits no matter which hospital you use.

**To avoid being balance billed for charges above the allowed amount (balance billing):**

- ❑ When you or your dependent travel outside Massachusetts and need medical (not behavioral health) care, use contracted providers. To find a contracted provider, go to the *Members* page at [unicarestateplan.com](http://unicarestateplan.com) and choose *Look for health care providers* (under *Quick Links*).
- ❑ For behavioral health care (within or outside Massachusetts), use behavioral health network providers to avoid higher copays and coinsurance. When you use these providers, you can also avoid being balance billed for charges above the allowed amount for behavioral health services. To find a network provider, go to the *Members* page at [unicarestateplan.com](http://unicarestateplan.com) and choose *Find behavioral health network providers* (under *Quick Links*).

Express Scripts administers your prescription drug benefit. To get prescriptions, use your prescription drug card (mailed separately by Express Scripts). To contact Express Scripts, call **855-283-7679** (toll free) or visit **[express-scripts.com](http://express-scripts.com)**.

If you have any questions about your ID card, call UniCare Member Services at **877-633-6396**.

**Language Access Services (TTY/TDD: 711)**

(Spanish) Tiene el derecho de obtener esta información y ayuda en su idioma en forma gratuita. Llame al número de Servicios para Miembros que figura en su tarjeta de identificación para obtener ayuda.

(Portuguese) Tem o direito de receber gratuitamente estas informações e ajuda no seu idioma. Ligue para o número dos Serviços para Membros indicado no seu cartão de identificação para obter ajuda.

UniCare complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.